

Y A Y A

If it were up to us we would leave this space blank and let our designs do the talking. We don't feel like bragging about ourselves or bore you with how we first started this company in 1992 by selling basics. Our passion for travelling, trading and creating turned into YAYA where it is today. A fashion and home brand for those who like to dress up casually. Common sense, great quality and desirable, but accessible design are key values to describe YAYA.

YAYA is not a person. It's not an age. It's not even just a great design. It's a state of mind.

And in case you really wonder. YAYA is sold worldwide at over 2500 selling points. You can find around 20 YAYA brand stores in 5 countries. Our main office is situated in a tiny village near Amsterdam where we try to make great things happen.

WANTED: IT SUPPORT TECHNICIAN

FULLTIME

Role Overview:

We are looking for an experienced, passionate IT Support Technician to join our team. The role requires an electronic data interchange (EDI) specialist who can assist our external clients in their daily operations and maintain our internal EDI, ERP and ESB systems. In addition, the role provides internal IT support for our offices worldwide to technical novices and experts, so good people skills are welcome. This role will report directly to the CTO.

Key Responsibilities:

- Administer EDI operations, including parts of the ESB & ERP systems.
- Process and data mapping of new EDI clients.
- Create & maintain a new software, service and hardware inventory.
- Help implement & maintain IT policies and procedures.
- Answer helpdesk questions via email, chat and phone and delegate when needed.
- Report on trends, risks and faults within the team.

Some tasks will require external supplier communications, so you should be comfortable handling both internal and external resources & partners.

About you:

- 2+ years' experience in system integration, IT helpdesk and/or administration role.
- Experience with Office products, Linux and Windows servers.
- Ability to work autonomously.
- Highly organised, strong attention to detail and a problem solver, with the ability to multitask.
- Excellent interpersonal skills, professional presentation.
- Experience with EDI, WMS, ERP, eCommerce, Salesforce or logistics is ideal.
- Proactive, positive and flexible with a 'can do' attitude
- Excellent written and verbal communication skills
- Fluent in both written and spoken English & Dutch

You get

We offer a competitive salary plus benefits.
Workbase is YAYA HQ in Halfweg.

INTERESTED?

Are you interested in this exciting and demanding job?
Please send your motivation and CV with photo to vacature@yaya.nl
Acquisition due to this ad is not appreciated.

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